

Guide for the Attention of Meetings and Events at the Mövenpick Hotel Frankfurt City in times of the Corona-pandemic

General Information

- Wearing masks is mandatory for all guests in the hotel
 - while seating inside the Meeting Room or Restaurant on your table you are allowed to strip-off your mask
 - Please bring your own mask with you
- Disinfection lotion is provided in each area of the hotel
- Please follow our instruction signs in the public areas and foyers and respect our employees instructions
- Please keep distance to other guest, at least 1,5 meters
- Due to local law we are obligated to collect all customers personal data during the stay
 - Please fill in the registration form
 - Thanks for your consideration, that we will check the maximum number of guest in the meeting rooms

Meeting Room

- The room set up will be provided based on a distance ratio of 1,5 meters
- Our air ventilation is sufficient in place to meet the guidelines
- Please bring your own pens and writing pads
- We are providing disinfection of all surfaces

Food & Beverage Services

- We are not able to offer self-service buffet for the time being
 - Lunch will be served in our Restaurant as a served 3 course menu
- Our coffee break selection and presentation will be adjusted to wrapped food, which might not meet our sustainability concept
- Inside the meeting room we will provide mineral water only
 - Further beverages will be provided during the coffee breaks
 - Beverages with a crown cap can only be served by our employees

Service Provision

- As contact person on site, please calculate 30 minutes of time before the meeting starts for instructions through our service employees
- Thank you for your consideration that we are solely able to provide service in an empty meeting room during lunch break only
 - You will find a station for used plates and waste baskets inside the meeting room
- Please calculate more time for your breaks as usual
- We count on your flexibility for setting the break times to avoid gatherings of people, but we also count on your punctuality for the breaks to ensure this.